

Account Validation Secures Strategic Merger



Improving security and business agility for a Fortune 500 banking company



Financial



Digital Transformation



Cybersecurity



CyberArc

BACKSTORY

According to Centrify, 74% of all data breaches start with unmanaged user credentials. As data breaches become more frequent and more costly, failing to prioritize access management leaves businesses vulnerable to threats.

As our client, a leading commercial bank, completed a large, strategic acquisition, they needed a partner to validate service and privileged user accounts as they merged key applications and systems.

SOLUTION

The assessment phase consisted of verifying, categorizing, and prioritizing service accounts across the recently merged enterprise. TSG owned the execution phase and was responsible for the remediation of accounts under the client's strict deadlines, reducing the threat of sensitive and confidential information getting lost or stolen during the merger.

TSG MANAGED SOLUTIONS

● Solution Development

Utilizing an outcome-based, fixed pricing model, TSG developed a plan for scoping level of effort to complete the account validation, including reporting unadministered accounts, expired accounts, and overprivileged accounts.

● Building & Scaling Teams

With a plan laid out, TSG quickly built and scaled a cross-functional team, ensuring the client had proper data security support for the merger's deadline.

● Service Delivery

TSG worked side-by-side with the client creating a plan for account ownership, individual user access, and a strategy for future validation. All while supporting the daily operations of the merger with process optimization and driving consistency.

Project Outcomes

- ✓ By validating and remediating accounts, TSG provided critical merger support to the client, ensuring the security of their systems and applications.
- ✓ Through optimizing the account status reporting process, TSG was able to improve the efficiency of account analysis for the client.
- ✓ TSG completed the project ahead of the client's deadline, validating over 7,000 accounts in under five months.