

# Return to Office Modernization



*Rethinking office space stimulates hybrid work model*



Utilities



Digital Transformation



Employee Services



Collaboration Systems & Workstation Redesign

## BACKSTORY

Our client, a Southern California utility, was looking to modernize its workplace facilities to complement transitioning into a hybrid work model. Rethinking its office space costs, our client planned to invest in a welcoming, energy-efficient workplace and save by only using the space it needs. Transitioning to a hybrid work model without disruption required partnership.

## SOLUTION

TSG offered a new way of collaborating through the creation of Activity-Based Work (ABW) stations that are better fit for flexible workers, allowing for more autonomy and options for collaboration. Accommodating to various preferred employee working styles, we helped our client create Audio-Visual (AV) conferencing and huddle rooms with Microsoft Outlook and Teams integration and reservation-based desk spaces with upgraded docking stations. These updates maximized the value of its facilities by welcoming its team to a modern, inclusive, and sustainable workplace.

## TSG MANAGED SOLUTIONS

### Solution Development

Our solution architects partnered with the client's data and facilities teams to develop a return-to-work solution specific to our client's requirements, resource plan, and timeline.

### Building & Scaling Teams

With a plan for workplace upgrades set in place, TSG led the team selection and role alignment of individuals performing project management and IT services.

### Service Delivery

TSG's service delivery model ensured the project was delivered on time and provided our client's employees with a seamless transition into a hybrid work environment.

## Project Outcomes

TSG created a return-to-work plan that implemented upgraded collaboration systems — better positioning our client for current and future hybrid work style needs.

Our client was able to optimize real estate costs by adopting a hybrid work model that accommodates more workers in less space.

TSG's workplace modernization helped reshape how teams work together, enhancing productivity, collaboration, health, and safety.

With the help of TSG, our client invested in energy conservation by implementing new tools to monitor and analyze electricity usage.