

Revitalized PMO Enables Prompt Career Development



BACKSTORY

A major technology equipment provider undergoing a Project Management Office (PMO) evolution sought a strategic and tactical approach to achieving a higher level of project management quality. Looking to enhance their project management capabilities as PMO roles grew increasingly expensive, the client sought out The Select Group to drive a PMO transformation.

SOLUTION

TSG understood that identifying the right resources for the right projects at the right time was critical to a modern PMO and developed a project manager career development program to re-align the PMO over time. We instituted a training program to prepare associate project managers for more advanced positions, allowing senior project managers to focus on higher level tasks while associate team members gain experience.

TSG MANAGED SOLUTIONS

● Solution Development

With deep experience building PMOs and training plans, TSG partnered with the client to establish a customized plan to ensure PMO projects are actively aligned to the correct roles.

● Building & Scaling Teams

Leveraging strategic PMO role alignment knowledge and experience, TSG built and scaled a team that supported the deliberate use of the correct resources over time.

● Service Delivery

TSG's Service Delivery team fully managed the project scope and allowed associate project managers to achieve Certified Associate Project Manager (CAPM) certification while qualifying PM hours toward a future PM certification.

Project Outcomes

- ✓ TSG's training program approach allowed for a lower overall PMO spend by aligning the right resources to the right work.
- ✓ With a shared commitment to career development and professional training, TSG and the client partnered to develop future project management leaders.
- ✓ The successful PMO allowed the client to align its projects with overall business objectives by driving consistency and adopting best PMO practices.