

# Case Study: Windows 10 Migration

for a Large Government Integrator



THE SELECT GROUP  
MANAGED SERVICES

## Client Brief

**Our client, a large government integrator, needed to upgrade more than 150 bases across the United States from Windows 7 to Windows 10. TSG built and managed 15 teams (3 of them utilizing a WOSB-Woman Owned Small Business partner). Each team migrated and/or upgraded the existing machines from Windows 7 to Windows 10.**



TSG provides IT professionals with leadership experience, DoD security clearances, and CompTIA certifications within a very short timeframe. Asked to grow from 4 teams to 15 teams of 9 consultants each.



- DoD Security Clearance
- CompTIA Certifications
- Windows 7 and 10 experience

## Challenges

- Migrate and upgrade an Enterprise Military Network (from Win7 to Win10) contract for the DoD.
- Currently supporting more than 7,000 users across 150 sites.
- Provide team leadership to manage and report daily activities related to the upgrade.
- Recruit, screen, and retain top cleared IT talent to perform nationwide migrations.

## Solutions

### Multiple approaches for update execution:

- Use SCCM to remote into computer (if in an AD group).
- Disk/flash drive for a hands-on upgrade (re-image).
- Set up a new machine with an existing profile, then migrate user data.

### TSG Managed Services delivering:

- Scalable process for expense and travel processing for project resources.
- Recruitment, hiring and performance management of consultants according to aggressive project timeline.
- EOS reporting for client to compile and sent to government.

## Results

- TSG Engagement Manager led hiring efforts to identify new resources within 2-3 day window.
- TSG owned HR and interview processes for all consultants.
- The client awarded TSG with additional teams, growing this project by almost 5x.
- Saved our client more than 65k hours of internal labor.